

Summer Storm Readiness

City of Centerville

DP&L

Storm Readiness

- DP&L has ongoing reliability programs to maintain and improve our electric system throughout the year and ensure the reliability of electricity to Centerville when weather events occur.
- Advance Weather Alerts are emailed to Centerville Officials (we don't always have this luxury!)
- Prior to the storm arrival, we make sure that all necessary materials are on hand and employees are lined up to help, including contractors and enlisting help through our Mutual Aid Partnerships with utility companies throughout the Midwest, Eastern, and Southern US.
- Regular communication with EMA's, Major Accounts, and community officials (phone and email)
- Public Safety Email System activated as needed – a quick way for us to be notified about urgent safety issues such as downed power lines.

Storm Readiness

- When there is an outage – safe and speedy restoration is the goal
- Prioritization of Outage Restoration Efforts:
 - Emergency Safety Situations
 - Critical Facilities (Tier 1 =Hospitals, Correctional Institutions, Police/Fire/EMS, Water/Sanitation Facilities, In Use Emergency Shelters and EMA facilities. Tier 2 = Nursing Homes, Schools, Individuals on Life Support)
 - Work Largest to Smallest Outages
- In an outage situation, DP&L must work as quickly and safely as possible. As a result, trimmed branches will likely be left on property for the property owner to use or dispose of.

Customer Tips

- Outages still need to be reported to 1-877-4OUTAGE (1-877-468-8243) or online at www.dpandl.com/outage (Even if **your neighbor called – you should report the outage!**)
- Outage Maps on www.dpandl.com/outage
- Assume downed lines are energized and dangerous
- Preventative Maintenance is encouraged, including removal of weak or diseased trees.
 - The June 2012 Derecho storm saw 36% of outages caused by trees. The majority of these trees were outside the public/utility right-of-way where DP&L crews perform regular line clearance
- Have a storm kit and emergency plans
- Other helpful tips at www.dpandl.com/outage

After an Outage

- Some outages may require an electrician
 - Customer responsible for meter box, service entrance cable, and masthead

